

## **Visitor's Factsheet**

All Visitors are required to comply with the following guidelines during scheduled visits:

Visiting Hours are by appointment only- 5 days per week, at 10:30am-11:00am, 2:00pm -2:30pm and 4:00pm to 4:30pm. All visits will be 30 minutes in length.

Contact Mario Philidor at (631) 995-2900 to schedule appointments that can be booked up to 7 days in advance

- Visitors, including long-term care ombudsmen, will be screened for signs and symptoms of COVID-19 prior to resident access. Visitation will be refused if the individual exhibits any COVID-19 symptoms, or does not pass screening questions.
- Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding travel outside of New York State.
- Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when in the facility and on the premises of the nursing facility.
- Visitors must maintain social distancing, except when assisting with wheelchair mobility.
- Facilities will provide alcohol-based hand rub (consisting of 60 percent (60%) alcohol), to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents, visitors must rub hands together using friction; clean hands prior to applying facemask and after removal of facemask.
- Hand sanitizer is readily available, please utilize before and after your visit. Floor markings are placed to cue social distancing.
- Documentation must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP).
- Only two visitors will be allowed per resident at any one time (under limited circumstance the facility may approve more than two visitors at any one time).
- Visitors must go directly to the designated visitation area for the resident and not deviate from such locations.
- Under certain limited circumstances, as defined by the facility, visitation can be inside. The facility will accommodate arrangements for end-of-life visits and compassionate care visits. Inside visitation will not exceed two individuals at one time, unless approved by the facility.
- Please adhere to social distancing rules during your visit. Chairs and tables have been placed at proper distance in the visiting area; please do not move the tables or chairs during your visit.
- Social distancing floor markers have been placed on the floor/ground to assist in advance to social distance precautions of 6 feet or more. Please respect this spacing.
- Punctuality is crucial to ensure that the visitation process goes smoothly and to allow for disinfection. Lateness will not extend your appointment time, and all visits must conclude promptly as scheduled.

- Please refrain from physical contact with all residents during your visit, and please limit your interaction to the resident that you're scheduled for visitation with. The facility may allow for close contact with a resident (including touch) in certain circumstances. Please speak with Administration for approval if your loved one wishes to have close contact.
- We ask that no food/beverages be consumed during visitation so that facemask/face coverings are not removed. Please continue to utilize current procedures for bringing in any special food/beverages for your loved one.
- At this time all visiting will be limited to the court yard area off of the second floor dining room and or the court yard at the South Side of the building (weather permitting) and in the second-floor dining room under certain limited circumstances. The facility will hold visits outdoor whenever practicable. Visitation may be adjusted or restricted by the facility as needed. For in room visits the visitor must go to the patient room and not any other area in the facility.
- Visitation hours are by appointment only Monday through Friday 10:30am – 11:00am, 2:00-2:30pm and 4:00pm to 4:30pm (the facility may allow visits at alternate times and longer durations than pre-scheduled times in limited circumstance.) A copy of the nursing facility's formal visitation plan is posted on the website and our Facebook page.
- Visitors who are unable to adhere to the core principles of Covid-19 infection prevention will not be permitted to visit and or will be asked to leave.
- Any communication with staff should continue to take place with current procedures.
- **The facility asks that if you test positive for Covid-19 within 14 from your visit that you inform Administration.**
- **Enjoy this time with your loved one who has been looking forward to your visit!**